



# Quality indicators

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## Statement of the standard

Recording, collating and reporting quality indicators in a standardised manner supports comparisons of care nationally, within Europe and beyond.



### For parents and family

- Individuals born preterm are informed of the details of their birth and neonatal period so that they can make informed decisions about their ongoing healthcare needs.
- Former neonatal patients should be able to access their medical records.
- Clear information about quality indicators is available to parents and former patients in multiple formats (including as written information sheets).
- Former neonatal patients and parents are involved in all aspects of projects using quality indicators.



### For neonatal unit

- Data is collected relating to quality indicators.
- Data is collected for all neonates (alive and deceased) who receive or have received neonatal care.



### For hospital

- Data relating to quality indicators are collected, reported, and audited to benchmark local performance and identify areas for improvement.
- Data relating to quality indicators is contributed to regional and national databases.

## Benefits

Short-term benefits:

- Improved quality of clinical care of newborns
- Facilitated decision-making conversations between parents and healthcare professionals

Long-term benefits:

- Facilitated meaningful comparison of outcomes in populations in different countries within Europe and beyond
- Facilitated meaningful comparisons of outcomes over time
- Better data for quality improvement, audit and research
- Identified priority areas for improvement in services from local to international level



### For healthcare professionals

- All responsible healthcare professionals participate actively in the collection of data relating to quality indicators (as appropriate to their role).
- Training on quality indicator related data is attended by all responsible healthcare professionals.



### For health service

- Data relating to quality indicators are collated and reviewed annually.
- Data relating to quality indicators are used for benchmarking at national and international level.
- Data relating to quality indicators are made available for research.
- Data relating to quality indicators are available for policy-makers to guide priority setting.

