

General layout of the unit

Authors

Space for infant, family and staff: Fröst P Lighting: White R

Acoustic environment: Sizun J Materials: Bambang Oetomo S Patient safety: Mohns T Chair Team: Moen A, Hallberg B

Reviewers: Druart D, Ewald U, Ferrari F, Garzuly-Rieser T, Kuhn P

Statement of the standard

A NICU is **designed to support safety and healing** through **unrestricted parental presence**, use of **sensory supportive material** and **optimal working facilities**, promoting close collaboration between families and staff in caring for the ill infant.

Benefits

Short-term benefits:

- Improved medical outcomes
- Minimised separation between infants and parents
- 24/7 skin-to-skin care and improved physiologic stability

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- Improved comfort and sleep for infants
 - More attractive environment for prolonged presence for parents
 - Encouraged parent involvement from the first day since parents
 can participate in the infant's care, both during intensive care and in a family room
 - Supported physical and mental well-being of newborn infants, their families, and the hospital staff by lighting with appropriate intensity, spectrum, location, and diurnal cycling
 - Improved family satisfaction
 - Enhanced clinician's abilities to perform direct and indirect patient care tasks accurately while minimising visual difficulties
 - · Reduced length of hospital stay by cycled lighting
 - More attractive working environment for healthcare professionals
 - Improved nurse satisfaction

Long-term benefits:

- Improved neuro-development
- Facilitated parent-infant interaction and developmental care



For parents and family

- Parents and family are informed by healthcare professionals about principles of the general layout of the unit and are part of the planning process for NICU design.
- Structural barriers to family presence and participation in the care of their infant are avoided.



For healthcare professionals and relevant stakeholders

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The monitoring/workstation are designed so that the patient/ family or vital parameters can easily be followed by healthcare professionals while maintaining privacy.



For neonatal unit and hospital

- The principles of the general layout and facilities within a NICU are agreed between planners, hospital, NICU staff, and parent representatives before commencing the planning process.
- The NICU is located in close proximity to the obstetric department to facilitate ease of transportation to the NICU.



Lighting

- Lighting within a NICU are agreed between planners, hospital, NICU staff, and parent representatives before commencing the planning process, including the following principles:
 - · Ambient lighting levels in infant spaces are adjustable
 - Separate procedure lighting is mounted at each infant bed
- Illumination of support areas conforms to published specifications.
- Light sources have an appropriate color spectrum and are positioned in a way that will minimise glare, shadowing, and flicker.
- Switching and dimming options are provided to allow adjustment of lighting levels for utility, comfort, and circadian stimulus.
- Parents have ready access to daylight without having to leave the NICU.

Standard in brief



Space for infant, family and staff

- Multiple-bed rooms have a minimal space of 18 m² per patient; single-family rooms have a minimal space of 24 m², taking into account family integrity and privacy and providing at least enough room for:
- At least one comfortable and reclining chair
- Hospital bed
- Lockable wardrobe
- Easy access to rest-rooms and bathroom
- Technical equipment
- Ability for multiple care staff staying in the room at the same time
- The stationary medical equipment is arranged and mounted with flexibility to allow easy transfer of the patient from incubator/cot to parents' chest for skin-to-skin care.
- An additional separate parent sleeping facility including easy access to rest-rooms and shower are located close to the neonatal unit.
- Family facilities including kitchen, laundry room, socialising lounge, and playroom for siblings close to the unit are available.
- A barrier-free room with window for expression is available within the NICU, providing:
 - Sinks with equipment (soap, towel and disinfectant dispenser)
 - Comfortable chairs
 - Tables
- Access to a human milk bank is ensured and a milk preparation room is integrated into the NICU.
- Bereavement space with window and space to stay with the infant after death, including a cooling facility, is provided in a culturally and spiritually appropriate design.
- The spatial organisation of the NICU is decentralised with distributed support spaces, medication, disinfection, and storage etc.
- Free opening dimension to patient room varies between 1600 mm-2000 mm depending on the turning radius of a caregiver's bed and corridor width.
- Private rooms for parent counselling are available on the ward.
- Acoustically separate rooms for professional, administrative and personal needs providing privacy and reducing noise in the NICU.
- Wall colors radiating comfort and homeliness are used adapted to cultural values.



Acoustic environment

- Sound-absorbing materials are used for building or renovating NICUs, e.g. wall and ceiling finishes; floor surface; furnishing; doors; windows.
- Appropriate ventilation, humidification, air conditioning and heating system with high-efficiency particle air (HEPA) filtration taking into account noise levels, is provided.



Patient safety

- In patient rooms, sinks with equipment (soap, towel, and disinfectant dispenser) and space for gloves, disposable apron/smock, visors and surface disinfectants are available. The sink is placed visibly by staff walking routes and with barrier-free access. In addition, equipment for hand disinfection are available at points of care.
- An antechamber/airlock (isolation room) is provided in a least one single-family room. It is equipped with a sink, facilities for hand disinfection, respiratory protection, apron and surface disinfectants and cabinet/shelf for nearby storage of textiles.
- In single-family room units, a high-level central monitoring system including a hand-held distributed alarm management system is implemented.



Materials

- The whole NICU (e.g. wall and ceiling finishes; floor surface; furnishing; doors; windows) is designed so that it is:
 - Easy to clean
 - Can withstand cleaning and disinfection
 - Germ resistant
- Free of harmful substances



For health service

A national guideline on the space and layout requirements for a new NICU is available and regularly updated.



